

Escalation Matrix:

Details of	Contact Person	Address	Contact No.	Email Id
Customer care	Manoj Jagtap	551, 5 th Floor, Bldg. 5, Solitaire Corporate Park, Chakala, Andheri (East) Mumbai 400093	022-62183914 Mon-Fri 8:30am to 5:30pm	prayassecurities@yahoo.com
Head of Customer care	Jayesh Jhanwar	551, 5 th Floor, Bldg. 5, Solitaire Corporate Park, Chakala, Andheri (East) Mumbai 400093	022-28200264 Mon-Fri 8:30am to 5:30pm	prayassecurities@gmail.com
Compliance Officer	Harish Innani	551, 5 th Floor, Bldg. 5, Solitaire Corporate Park, Chakala, Andheri (East) Mumbai 400093	022-28200265 Mon-Fri 8:30am to 5:30pm	harish@prayasexchange.com
CEO	Manish Innani	551, 5 th Floor, Bldg. 5, Solitaire Corporate Park, Chakala, Andheri (East) Mumbai 400093	022-62183918 Mon-Fri 8:30am to 5:30pm	manish@prayasexchange.com

In absence of a response/complaint not addressed to your satisfaction, you may lodge a complaint with:

- SEBI at <https://scores.gov.in/scores/Welcome.html>
- Exchange at <https://investorhelpline.nseindia.com/NICEPLUS/>

Names and contact details of all Key Managerial Personnel including the Compliance Officer

Sr. No.	Name of the Individual	Designation	Mobile Number	Email Id
1	MANISH INNANI	CEO & DIRECTOR	022-62183918 022-28200265	manish@prayasexchange.com
2	HARISH INNANI	DIRECTOR & COMPLAINCE OFFICER	022-62183939 022-28200264	harish@prayasexchange.com